

2024 WARRANTY POLICY



STIHL Limited's Warranty applies only to the **original owner** of the unit and is non-transferable. The following respective warranty periods apply to STIHL products:

	HOMEOWNER WARRANTY	PROFESSIONAL WARRANTY
<p>CHAIN SAWS AND CUTQUIK®</p> <p>The following models are not eligible for the homeowner warranty (MS 201, MS 400, MS 461, MS 461 RS, MS 462, MS 500i, MS 661, MS 881, all top-handle MS chain saws, GS 461 and all TS models)</p>	<p>1 YEAR 2 YEAR</p> <p>(with the purchase of a six pack oil or four 950 mL cans of MotoMix® or one 3.785 L can of MotoMix®)</p>	<p>90 DAY</p>
<p>POWER TOOLS</p> <p>The following models are not eligible for the 2 year extended warranty (FS 361 to FS 561)</p>	<p>1 YEAR 2 YEAR</p> <p>(with the purchase of a six pack oil or four 950 mL cans of MotoMix® or one 3.785 L can of MotoMix®)</p>	<p>1 YEAR</p>
<p>LITHIUM-ION BATTERY TOOLS</p> <p>AI LINE AS SYSTEM AK SYSTEM AP/AR SYSTEM</p> <p>All top-handle MSA chain saws and all TSA models are not eligible for the homeowner warranty</p>	<p>5 YEAR 5 YEAR 5 YEAR 5 YEAR</p>	<p>NOT APPLICABLE 3 YEAR 3 YEAR 3 YEAR</p>
<p>ELECTRIC POWERED TOOLS</p>	<p>2 YEAR</p>	<p>1 YEAR</p>
<p>KM ATTACHMENTS AND SG/SR SPRAYERS (with bill of sale)</p>	<p>2 YEAR</p>	<p>1 YEAR</p>
<p>RB PRESSURE WASHERS</p>	<p>3 YEAR</p>	<p>1 YEAR</p>
<p>ZERO-TURN LAWN MOWERS</p> <p>① Whichever comes first. Proof of hours must be submitted with warranty claim.</p>	<p>3 YEARS OR 500 HOURS ①</p>	<p>3 YEARS OR 1,500 HOURS ①</p>
<p>GAS LAWN MOWERS</p>	<p>5 YEARS</p>	<p>1 YEAR</p>

SATISFACTION GUARANTEE

WE GUARANTEE THAT YOU WILL BE COMPLETELY SATISFIED WITH YOUR STIHL PURCHASE. IF YOU ARE NOT, YOU MAY RETURN IT WITHIN SEVEN DAYS AND EXCHANGE IT FOR ANOTHER STIHL PRODUCT THAT BETTER MEETS YOUR NEEDS. SATISFACTION GUARANTEE ONLY AVAILABLE ON NON-PROFESSIONAL MODELS. SEE DEALER FOR DETAILS.

This chart applies to all eligible STIHL units in the current 2024 price list.
Lifetime warranty on drive cables and internal driveshafts (models FS 38 to FS 261 and models KM 56 to KM 131) is offered to the original purchaser when used with the recommended attachments.
A five year warranty is offered on electronic ignitions for all units (two years parts and labour, remaining years parts only).
We offer a 30 day warranty on STIHL products used in rental applications.



AB5
5 L GAS CAN



STIHL
PREMIUM OIL
100 ML

GETTING THE RIGHT 50:1 MIX - WE MAKE IT EASY!



Official fuel of



MOTOMIX®
PREMIXED FUEL

STIHL's patented alkylate fuel has many of the harmful additives found in gasoline removed. Already blended with STIHL's synthetic mix oil, this product has a shelf life of two years opened and five years in an unopened can.

NEVER WORRY ABOUT MIXING AGAIN!



HOMEOWNERS: EXTEND YOUR WARRANTY TODAY

Buy a six pack of engine oil or four 950 mL cans of MotoMix® or one 3.785 L can of MotoMix® with your new STIHL gasoline unit purchase and get an extra year of warranty. See Dealer for details.